

Attachment B



QUARTERLY REPORT

JANUARY - MARCH
2025

ANIMAL SERVICES DIVISION

Growth & Success

Current Staff Levels

1 Code Enforcement Official
1 Enforcement Manager (Animal Services Division)
2 Animal Care & Control Supervisors
2 Animal Control Officer II
4 Animal Control Officer I
2 Animal Control Technicians - Admin
5 Maintenance Aides - Animal Services
1 Registered Veterinary Technician

Vacant

1 - PT Maintenance Aide



What's New?

- STAFFING LEVELS
- ANIMAL SERVICES STATS & HIGHLIGHTS
- ANIMAL LICENSING AND PET PROGRAMS
- SHELTER STATS
- SHELTER UPDATES AND SUCCESS STORIES

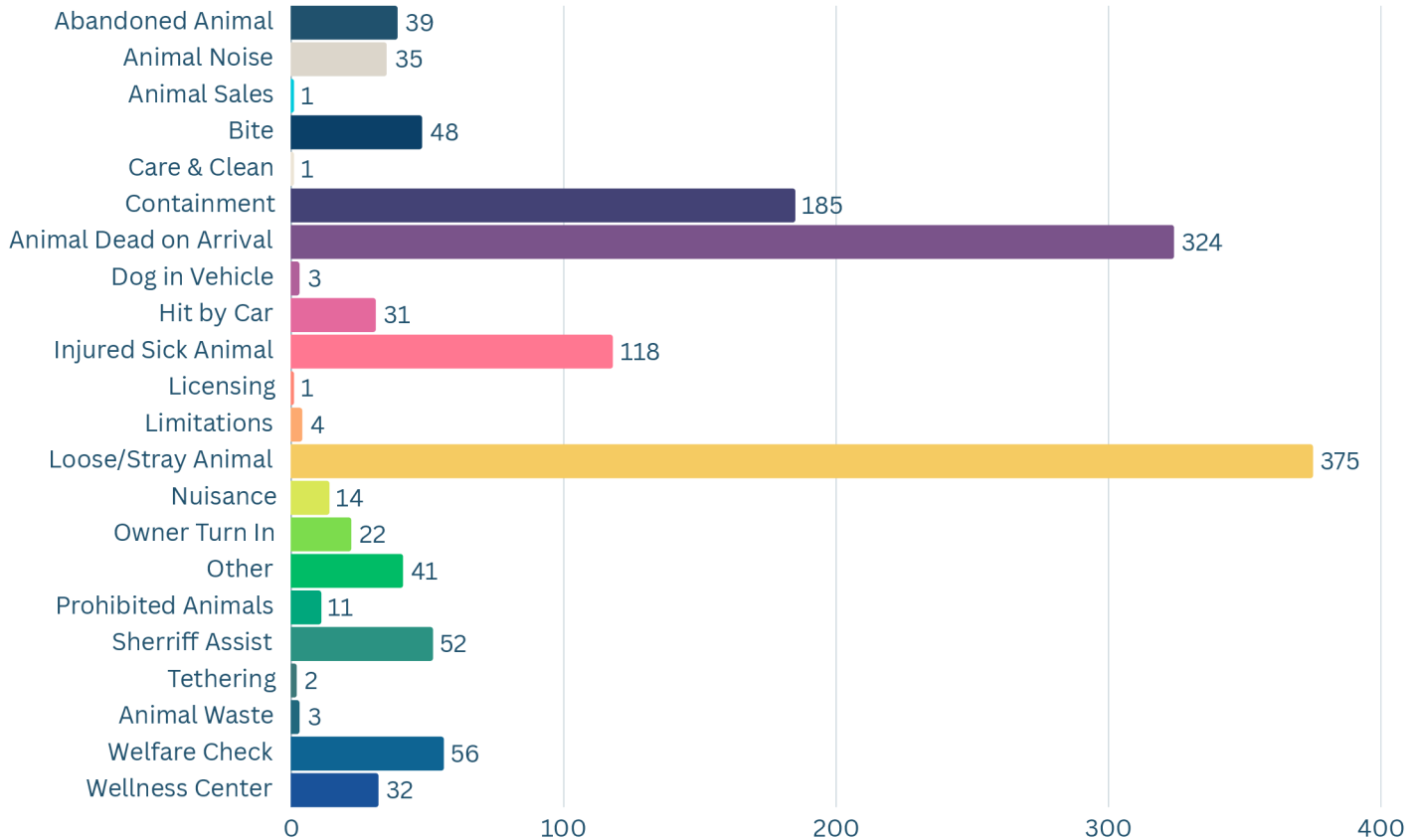


ANIMAL SERVICES

STATS & HIGHLIGHTS

Case Types FY 24/25 Q3

1,395 Total Cases Created



For Fiscal Year 2023/24 Quarter 3 (January 1 – March 31, 2024), Animal Services opened a total of **1,167** cases. In comparison, during the same period in Fiscal Year 2024/25, a total of **1,395** cases were opened – reflecting an increase of approximately **19.5%**. This growth demonstrates an upward trend in service demand and community engagement with Animal Services operations.





ANIMAL SERVICES

STATS & HIGHLIGHTS CONTINUED

FY 24/25 Total Inspections and Citations

During the third quarter of FY 2024/25, Animal Services completed **2,134** field inspections as part of ongoing efforts to ensure compliance with local animal-related ordinances. As a result of these inspections, **109** citations were issued for various violations. These proactive enforcement activities reflect the department's continued focus on promoting responsible pet ownership and safeguarding public health and safety.

Administrative Hearings

The Animal Services Division is committed to a fair and open process. When an animal is seized due to being potentially vicious or dangerous, the Animal Services Division provides the animal owner with an opportunity to express their position to reclaim their pet. The hearing is conducted before an independent administrative hearing officer.

In Q3 of FY 2024/25, Potentially Vicious/Dangerous Animal hearings were held for twelve **(12) dogs** to assess potential public safety risks. Of these, nine **(9) dogs** were found to be either potentially dangerous or vicious, while three **(3) dogs** were not classified as either.

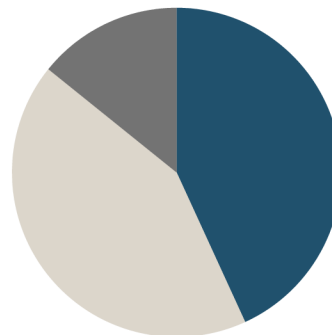


Top 3 Citation Types

LOOSE DOG
14.2%

DOG LICENSE NEEDED
43.2%

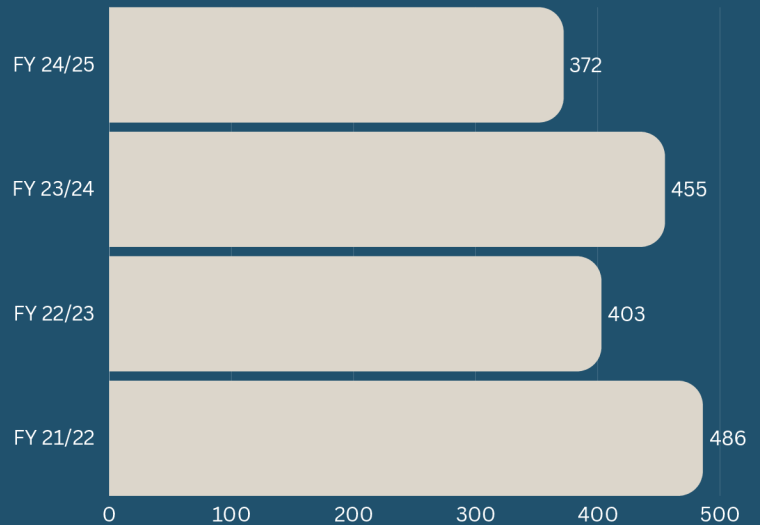
RABIES VACCINATION NEEDED
42.6%



ANIMAL LICENSING & PROGRAMS



● New Licenses Per Year Q3



FY 24/25 LICENSES AND RENEWALS

Monthly licensing events at the new Animal Care and Adoption Center continue to support responsible pet ownership in the community. In Q3, **372** dogs were licensed and **136** renewals were issued.

Licensing not only helps reunite lost pets with their owners but also eases shelter capacity by reducing intake. As an added service, Animal Services offers free pick-up of deceased licensed pets to assist grieving pet owners.



MICROCHIPPING



Microchipping plays a key role in reducing shelter intake and is a simple but effective tool that supports long-term positive outcomes for both pets and their owners.

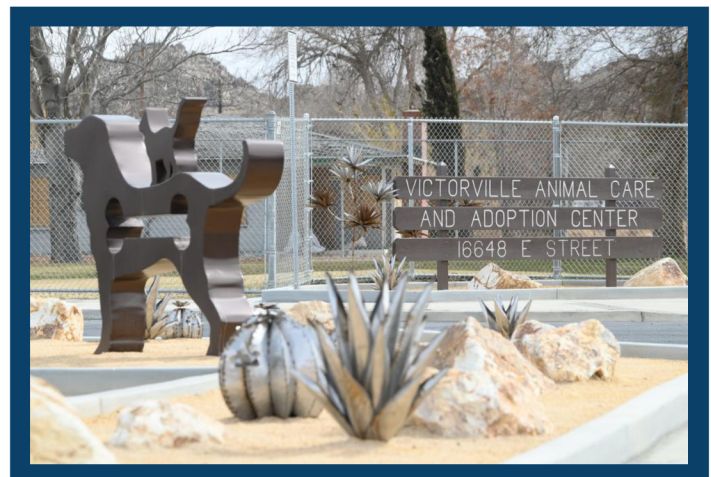
In Q3 of FY 24/25, Animal Services microchipped **260** pets through licensing events, return-to-owner efforts, and renewals.

VICTORVILLE ANIMAL CARE AND ADOPTION CENTER STATS

This quarter, the Animal Care and Adoption Center continued to experience steady activity, with **176** animals impounded and **130** adoptions completed between January and March. Among those impounded, the most common breeds were Pit Bulls (**69**) and Shepherds (**61**), reflecting ongoing trends in our intake population. The Center also completed numerous spay and neuter surgeries as part of its continued effort to reduce pet overpopulation and support responsible pet ownership.

NEW RECORD!

In a significant milestone, we hosted our first low-cost vaccine and microchip clinic at the new shelter on March 15th. The event was a great success, resulting in **212** licenses issued, **177** pets microchipped, and **450** rabies vaccinations administered — further reinforcing our mission of accessible, proactive pet care for all Victorville residents.



As part of our ongoing efforts to promote responsible pet ownership and reduce overpopulation, **178** spay/neuter surgeries were performed at the shelter, and **192** spay/neuter vouchers were issued to assist residents with the cost of altering their pets.

ANIMAL CARE AND ADOPTION CENTER UPDATES

Success Stories

DONALD

Donald, a long-stay shelter favorite known for his big smile and joyful tail wags, had been with us for **122** days. After being adopted and returned following our January Costco event, he found a new forever home in late March following a successful meet-and-greet. We've received nothing but positive updates since.

Adoption events this quarter brought several memorable success stories. Bentley, who had been with us since October 31, 2023 — over 150 days — was finally adopted at one of our Costco Adoption Events! Known for his warm personality, soulful eyes, and signature smile, Bentley had quickly become a favorite among staff. His adoption was a special moment, marking the beginning of a well-deserved new chapter.

