

# Attachment A



*Victorville*

# QUARTERLY REPORT

## CODE COMPLIANCE DIVISION JANUARY - MARCH 2025



# STAFF LEVELS & FISCAL YEAR STATS

## CURRENT STAFF LEVELS

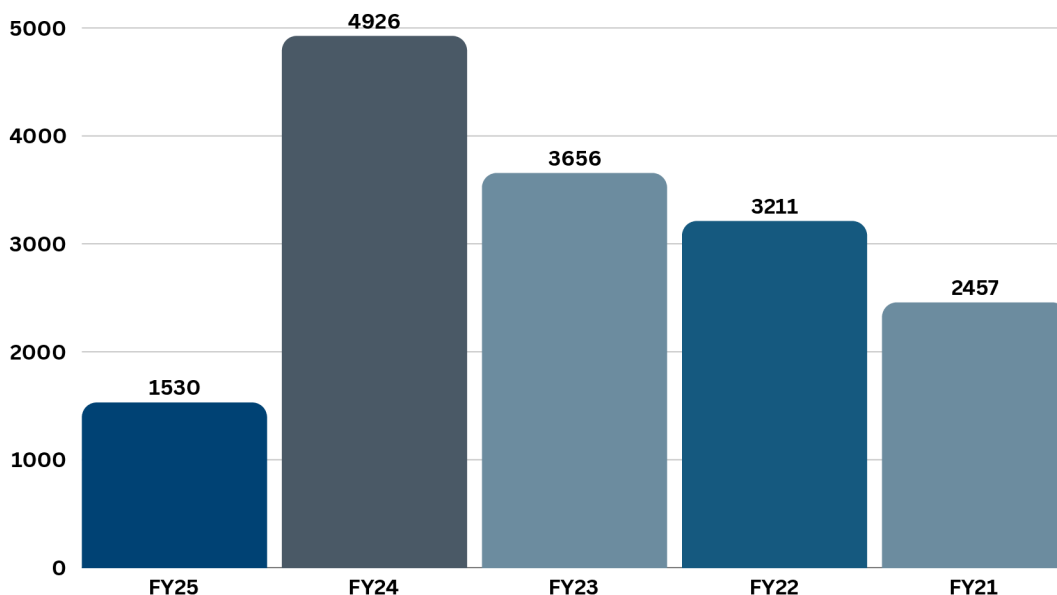
- 1 Code Enforcement Official
- 1 Enforcement Manager
- 2 Code Enforcement Supervisors
- 11 Code Enforcement Officer II  
(4 assigned to Homeless Engagement Team)
- 3 Code Enforcement Officer I
- 2 Code Compliance Technicians
- 1 Management Specialist
- 1 Administrative Intern

### Vacant Positions

- Code Enforcement Supervisor
- Code Enforcement Technician

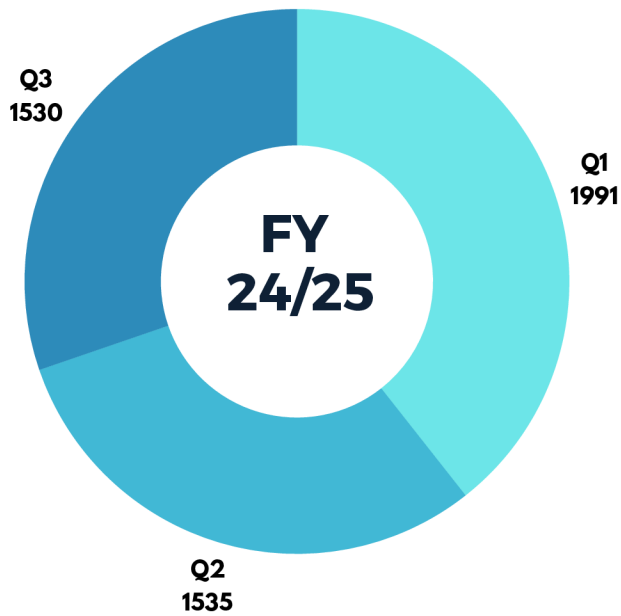


## TOTAL CASES PER CALENDAR YEAR

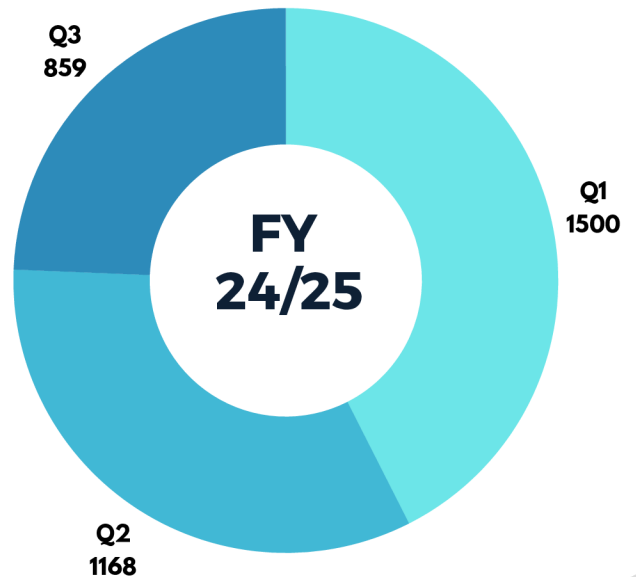


# TOTAL OPENED & CLOSED CASES PER QUARTER FY 24/25

## OPENED



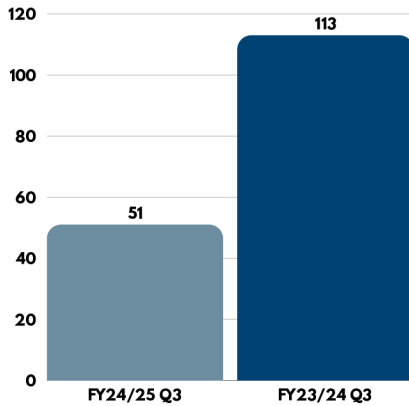
## CLOSED



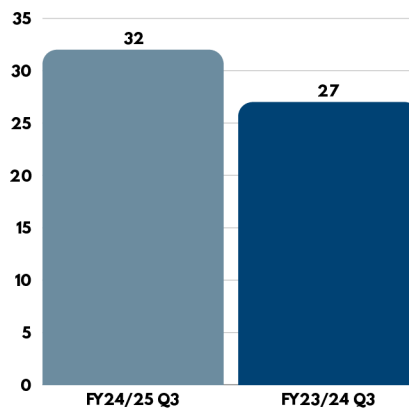


# CASE TYPE COMPARISON QUARTER 3

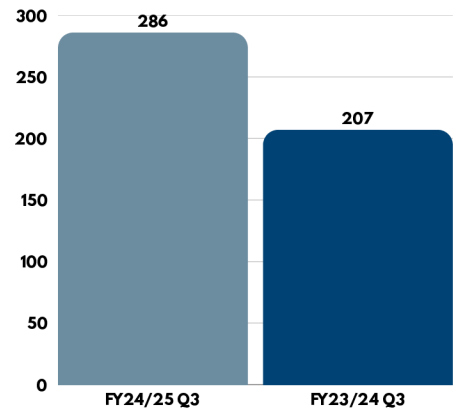
**BUSINESS LICENSE**



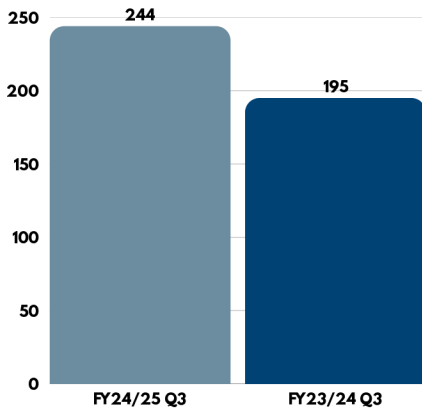
**WEED ABATEMENT**



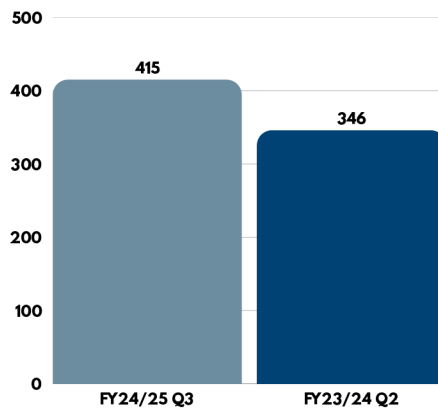
**PROPERTY MAINTENANCE**



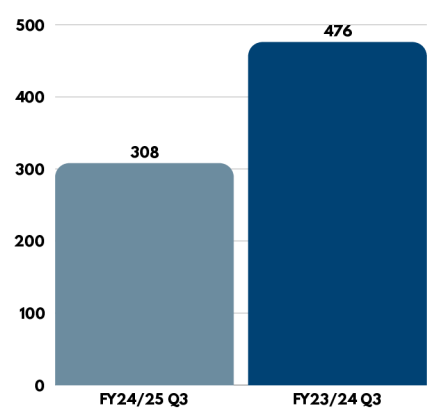
**PARKING ENFORCEMENT**



**ENCAMPMENT CLEARANCE**



**PUBLIC NUISANCE**



## RECENTLY IMPROVED PROPERTY

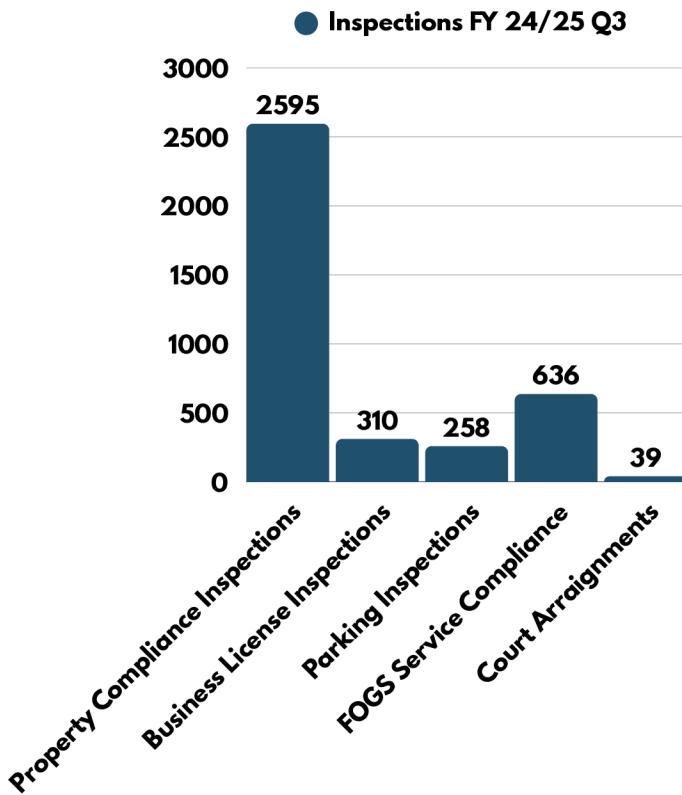
**BEFORE**



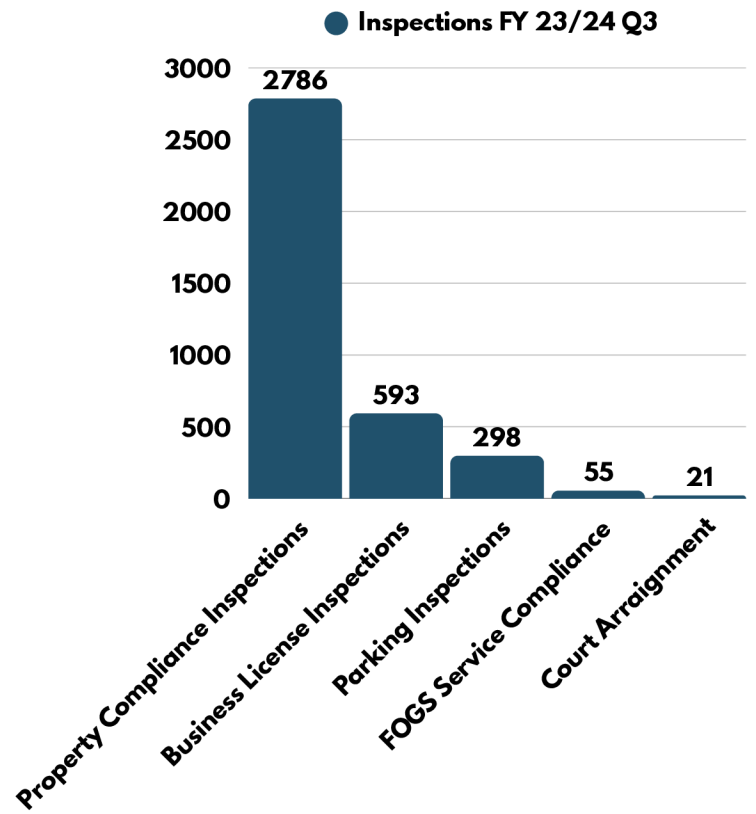
**AFTER**



# COMPLETED INSPECTIONS COMPARISON Q3



Total Inspections FY 24/25 Q3  
3,838



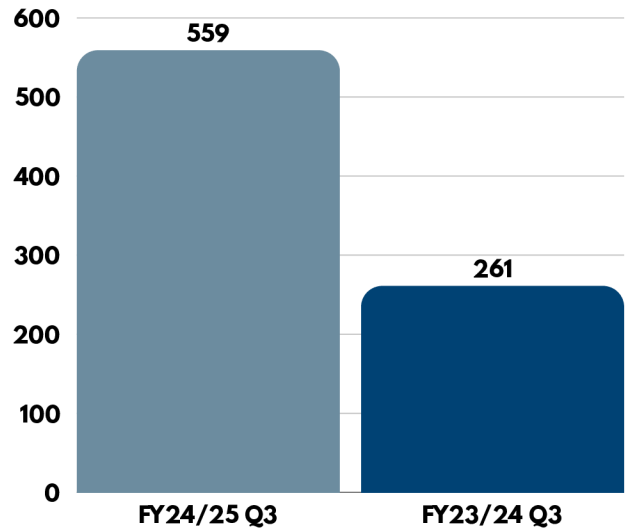
Total Inspections FY 23/24 Q3  
4,291



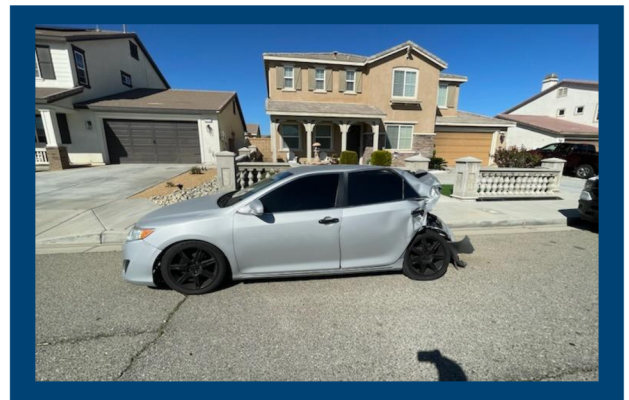
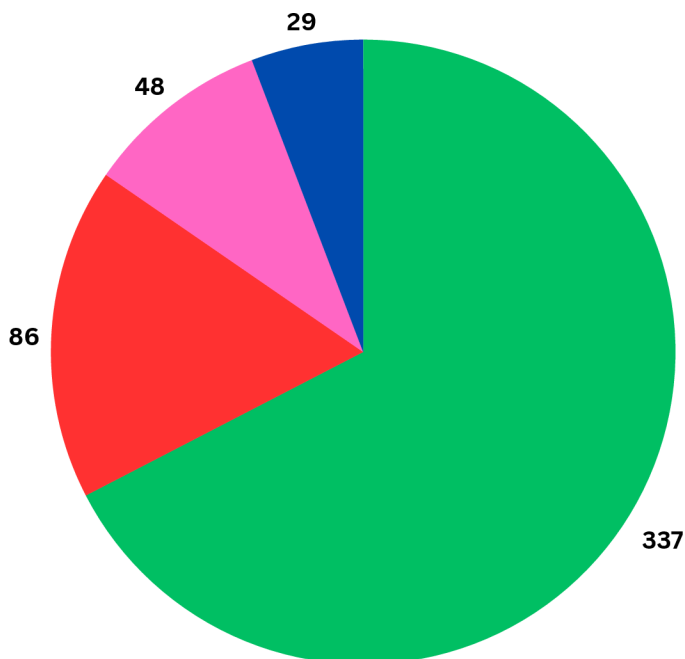
# PARKING ENFORCEMENT COMPARISON Q3

## TOTAL PARKING CITATIONS ISSUED

During FY 24/25 Quarter 3, a total of **559** citations were issued in response to parking complaints. This outcome reflects the ongoing collaborative efforts between the City's Code Compliance and Police Department. By working together, both departments continue to address parking-related concerns to improve compliance and enhance quality of life in our neighborhoods.



## TOP 5 PARKING VIOLATIONS Q3



**CVC4000(A)**

EXPIRED REGISTRATION

**VMC12.28.250(A)**

COM. VEHICLE PARKED WITHIN  
1000 FT OF RESIDENTIAL ZONE

**VMC12.36.040**

PARKING OFF TRUCK ROUTE

**VMC12.28.090**

USE OF STREET FOR STORAGE  
OF VEHICLES

# COMMUNITY ENHANCEMENT PROGRAM Q3

The Community Enhancement Program (CEP) continues to improve our communities!

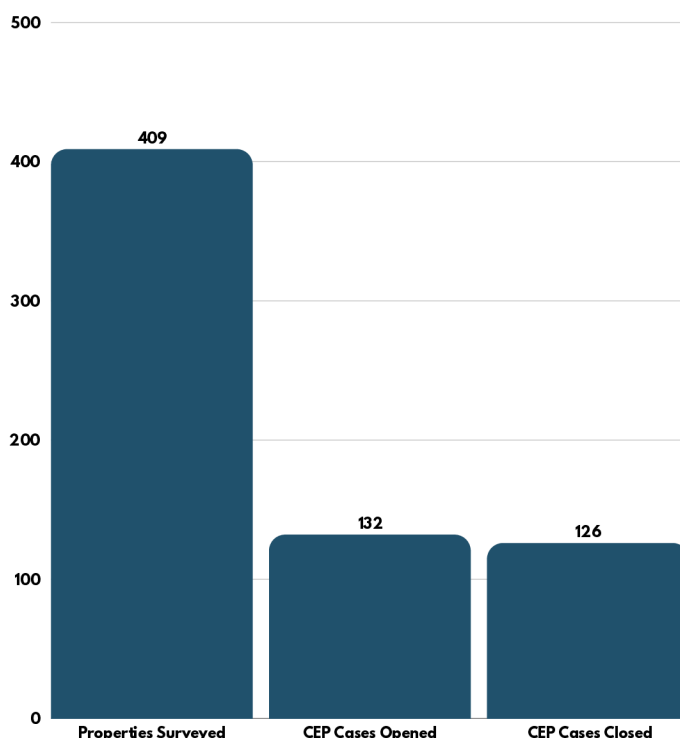
Compliance efforts start with public education providing residents with a self inspection checklist and explaining the community benefits of improving aesthetics.

Benefits include:

- **Enhanced neighborhood safety**
- **Improved community appeal**
- **Sustained property values**

Time extensions and assistance with low-cost landscape information and inspections are offered to our residents coordinated by the City's , Water Conservation Division.

Performance statistics for CEP vary quarterly due to voluntary compliance results and the need to manage case workloads for Code Compliance Officers assigned to assist non-compliant property owners to achieve compliance.



**BEFORE**



**AFTER**



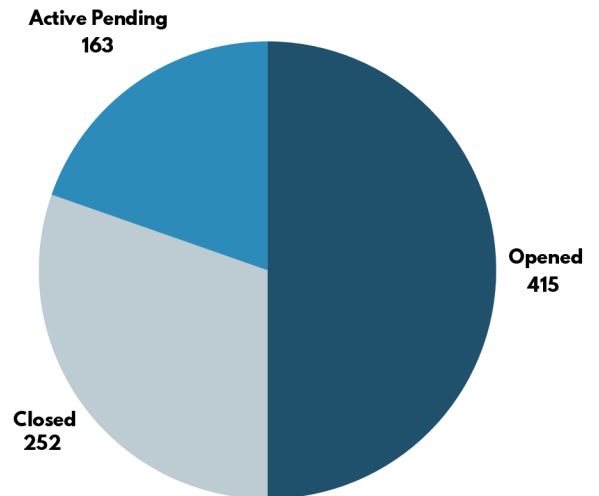


# HOMELESS ENGAGEMENT

## HOMELESS ENGAGEMENT Q3 FY24/25

- 291 encampments were posted and cleared
- 134 individuals were sheltered
- 35 criminal citations were issued
- 25 stored property from arrests
- 51 shopping carts picked up
- 161 active Trespass Agreements

During Quarter 3 of FY 2024/25, the Homeless Engagement Team (HET) responded to **415** homeless-related calls initiating casework and outreach for each call. While some cases were resolved, others require follow-up inspections to ensure compliance. Active cases continue to be monitored in coordination with property owners to support resolution efforts.



## POINT IN TIME COUNT

On January 23, 2025, the City completed its annual Point In Time Count, identifying a total of **140** individuals experiencing homelessness. The effort was supported by the Code Compliance Department, including Code Enforcement and Animal Control Officers, along with a couple dozen volunteers. This initiative was coordinated by the Homeless Solutions Division in partnership with the City's Police Department and Homeless Engagement Team. Officers utilized their experience and familiarity with Victorville's desert areas to efficiently and accurately carry out the count.



# HOMELESS ENGAGEMENT CONTINUED

## MOTEL VOUCHER PROGRAM

Through a grant provided by San Bernardino County, the City launched its first-ever Motel Voucher Program (MVP), administered by the Homeless Solutions Division in partnership with the Homeless Engagement Team and the City's Police Department. This program offers immediate shelter solutions ranging from one to seven days for individuals and families awaiting placement at the City's Wellness Center.

Utilizing this resource, the Homeless Engagement Team successfully secured a one-week emergency motel stay for a family following outreach and case management efforts. The family was later transitioned into one of the family pods at the Wellness Center.

## WORKING TOGETHER

In coordination with the City's Sanitation and Public Works teams, the Police Department and Homeless Engagement Team carried out compliance actions to clear debris and encampments from sidewalks, bus stops, and open space areas near Plaza Drive, 7th Street, and Palmdale Road. The Sanitation and Public Works teams play a vital role in promptly removing trash and other public nuisances to support local businesses and promote a cleaner, safer Victorville.



# FY 24/25 Q3 HIGHLIGHTS

## QUARTERLY TRAINING

In February, the Code Compliance Department conducted its quarterly training session. Both Animal Control and Code Enforcement Officers participated in interactive, scenario-based exercises focused on key operational topics including:

- Customer service
- Officer safety protocols
- Effective communication and message delivery
- Proper issuance of Notices of Violation and citations

These trainings reflect the department's ongoing commitment to high-quality service, public education, and voluntary compliance. Topics covered included:

- Animal Adoption Protocols
- Updates on the Motel Voucher Program and Wellness Center
- Proper procedures for grant documentation

## WEED ABATEMENT

This quarter, the department resumed proactive weed abatement efforts in high-visibility and populated areas, including Civic Center Drive and Amargosa Road near the I-15 freeway. Officers continue to target parcels with weed growth over 12 inches, prioritizing those near populated zones. A 60% compliance rate was achieved following initial orders, and seven parcels were referred to the City's contractor for clearance. Cost recovery fees are secured through a Notice of Pendency and tax lien.

