

# Attachment A



# QUARTERLY REPORT

## CODE COMPLIANCE DIVISION OCTOBER - DECEMBER 2024



# STAFF LEVELS & FISCAL YEAR STATS

## CURRENT STAFF LEVELS

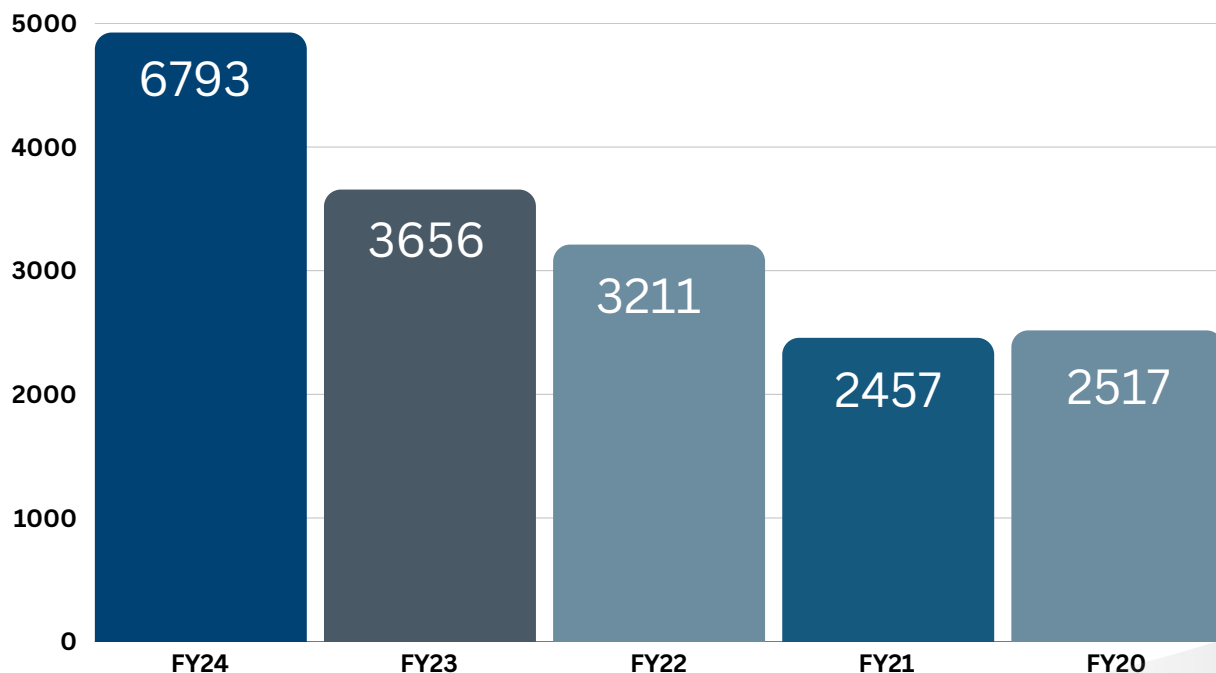
- 1 Code Enforcement Official
- 3 Code Enforcement Supervisors
- 11 Code Enforcement Officer II (4 assigned to Homeless Engagement Team)
- 3 Code Enforcement Officer I
- 2 Code Compliance Technicians
- 1 Management Specialist
- 1 Administrative Intern

### Vacant Position

- Enforcement Manager

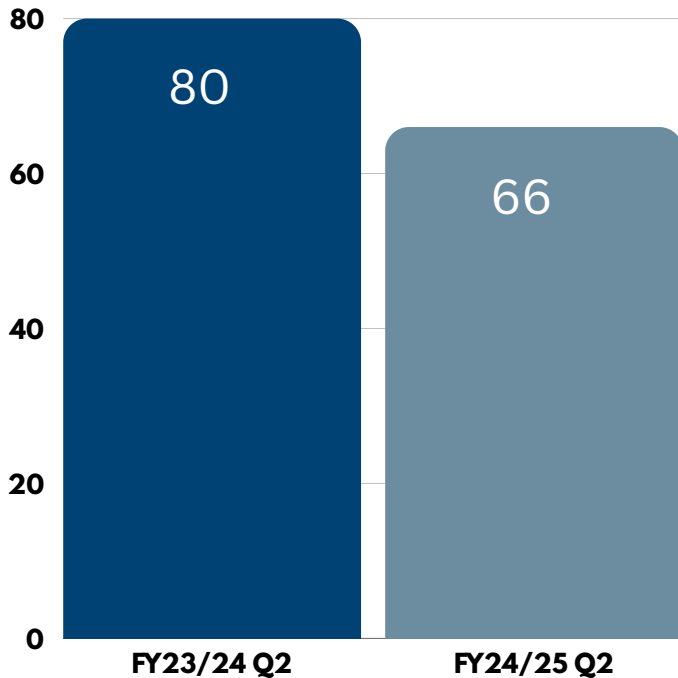


## TOTAL CASES PER CALENDAR YEAR

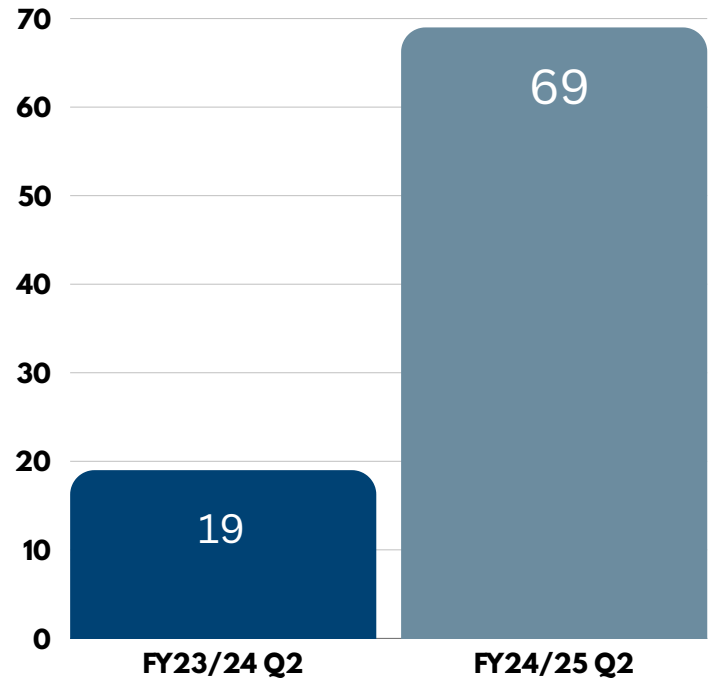


# CASE TYPE COMPARISON FY 24/25 QUARTER 2

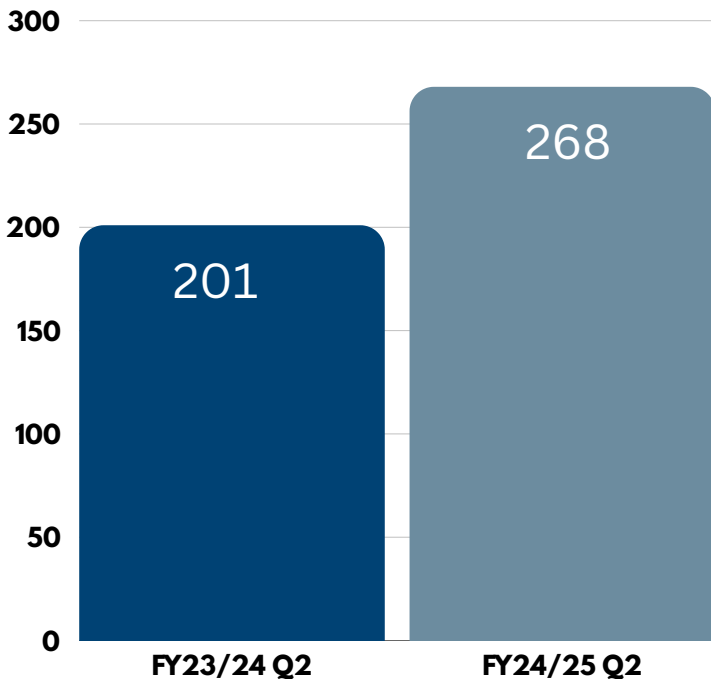
## BUSINESS LICENSE



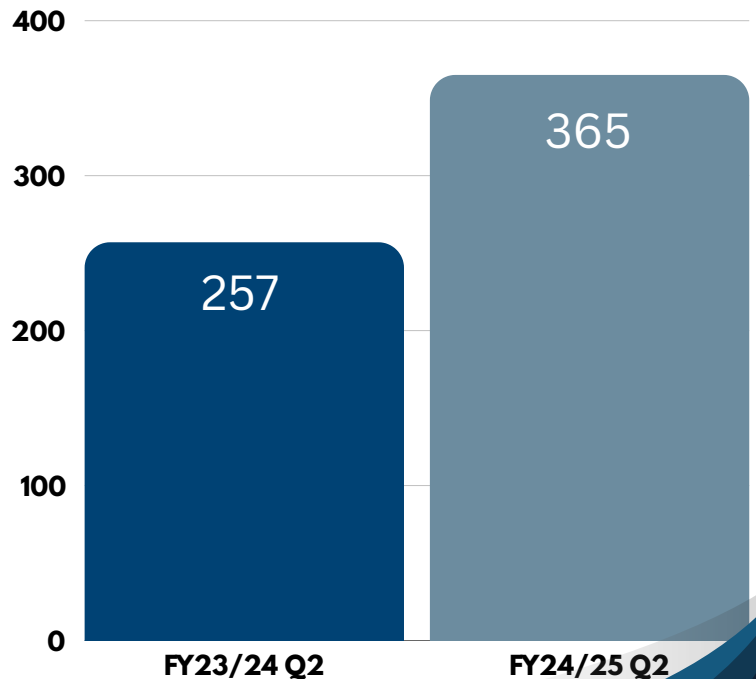
## WEED ABATEMENT



## PARKING ENFORCEMENT



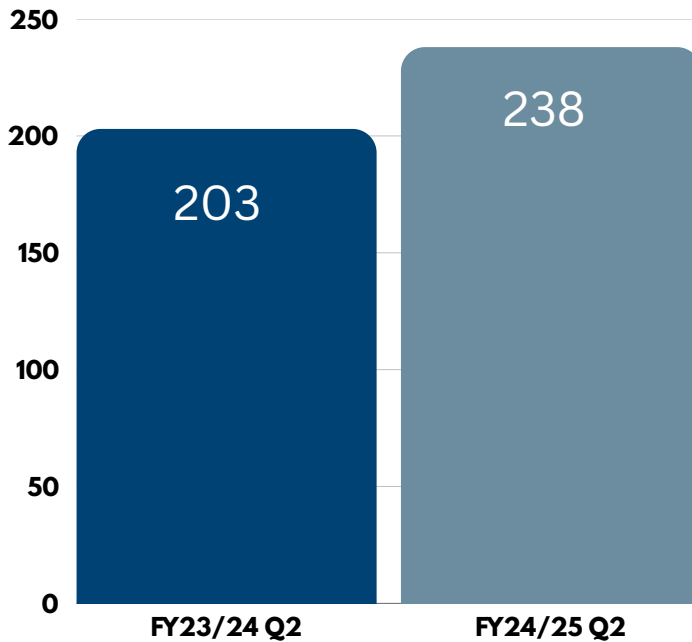
## ENCAMPMENT CLEARANCE



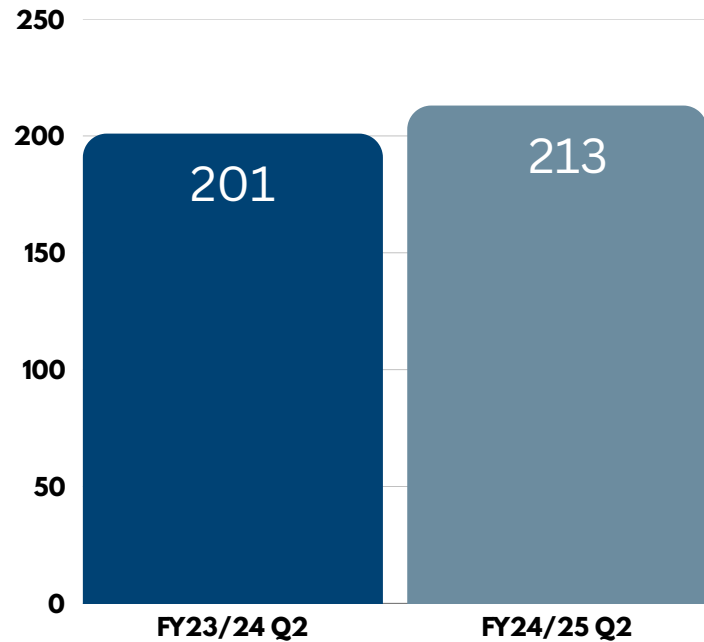


# CASE TYPE COMPARISON CONTINUED FY 24/25 QUARTER 2

## PROPERTY MAINTENANCE



## NUISANCE



## RECENTLY IMPROVED PROPERTY

BEFORE

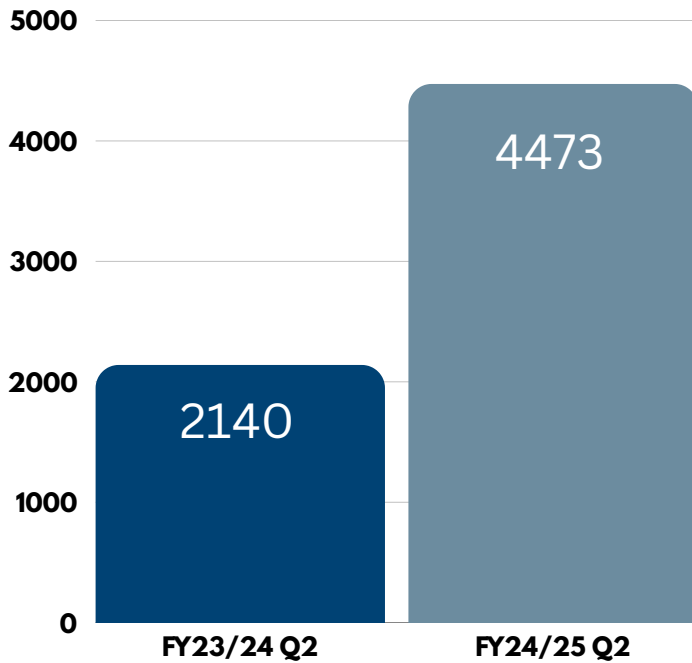


AFTER

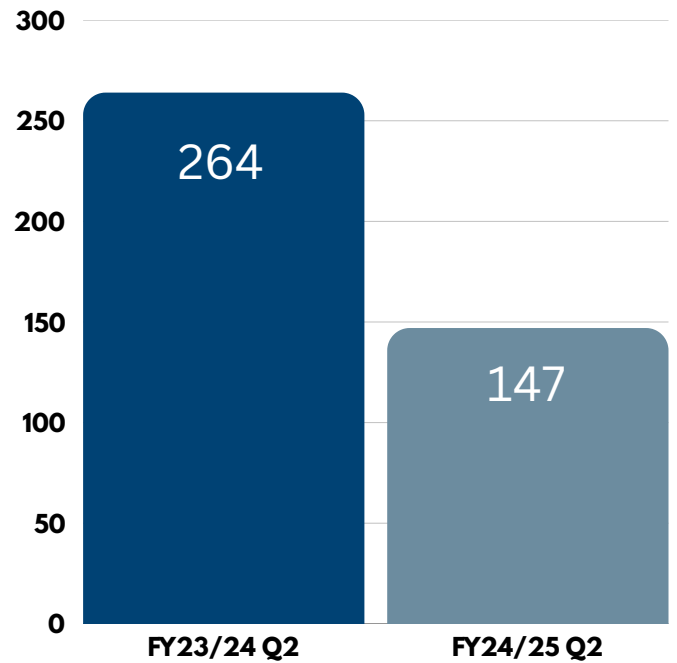


# COMPLETED INSPECTIONS COMPARISON FY24/25 Q2

## CODE CASE INSPECTIONS



## RENTAL PROPERTY INSPECTIONS



## BEFORE

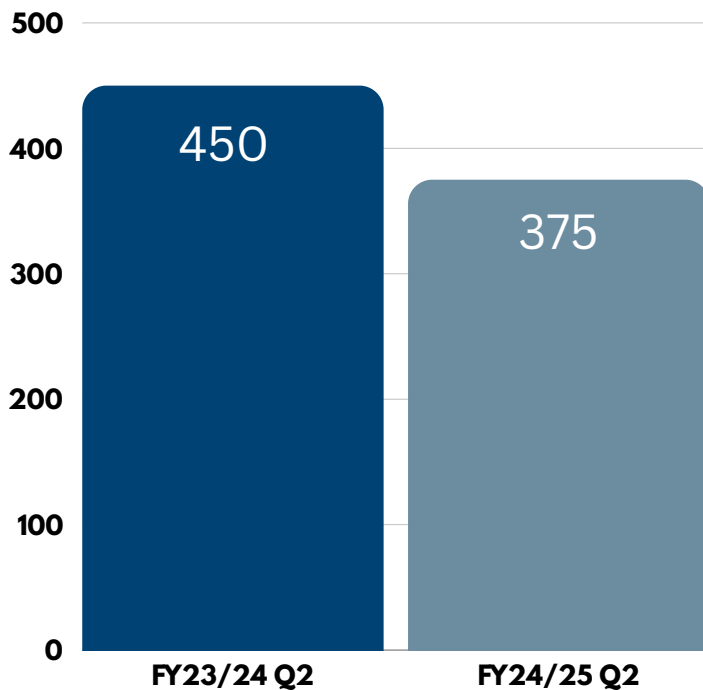


## AFTER



# PARKING ENFORCEMENT COMPARISON FY24/25 Q2

## PARKING CITATIONS



## TOP 5 PARKING VIOLATIONS Q2

**CVC4000(A)**

EXPIRED REGISTRATION

**VMC12.28.250(A)**

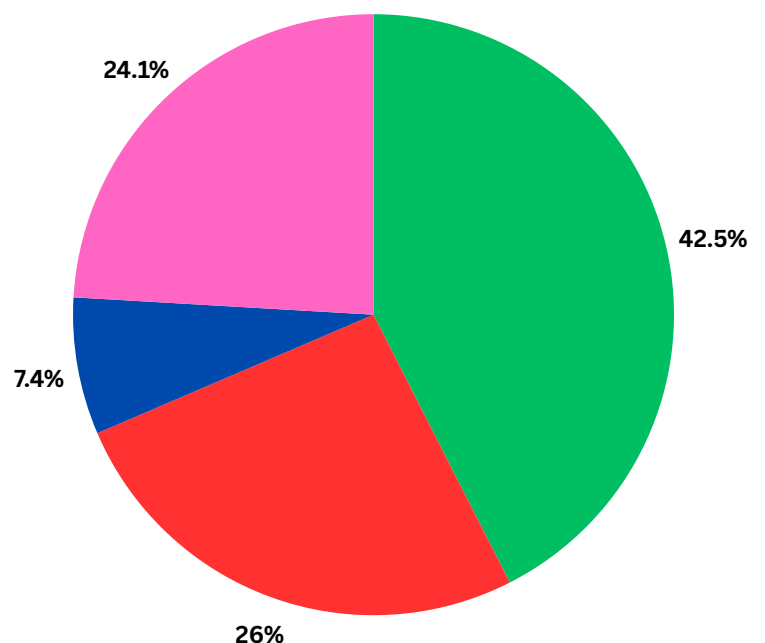
COM. VEHICLE PARKED WITHIN  
1000 FT OF RESIDENTIAL ZONE

**VMC12.36.040**

PARKING OFF TRUCK ROUTE

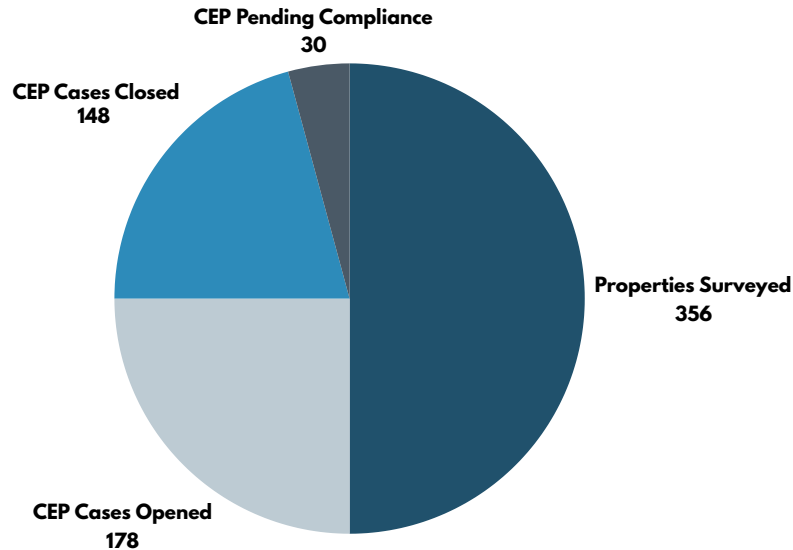
**VMC12.28.090**

USE OF STREET FOR STORAGE  
OF VEHICLES





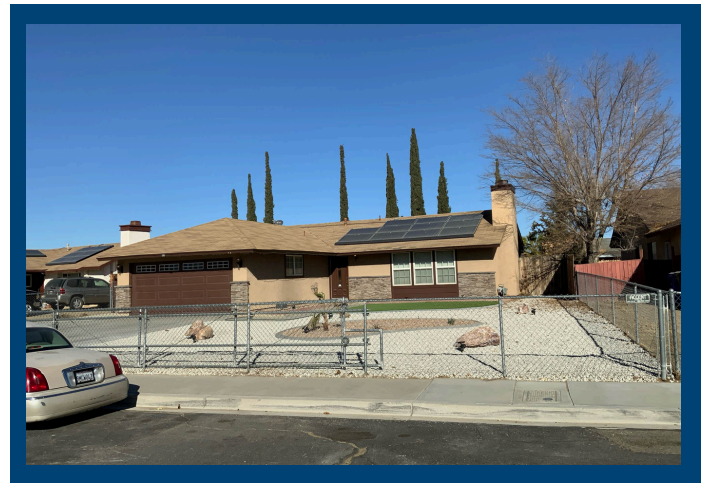
# COMMUNITY ENHANCEMENT PROGRAM Q2



**BEFORE**



**AFTER**



The Community Enhancement Program (CEP) has been instrumental in beautifying the City and tackling blight. It's a collaborative effort between the City and residents to improve the appeal and safety of neighborhoods through improved exterior conditions and adherence to City property maintenance ordinances. The program educates and guides residents on steps they can take to maintain their properties, helping to enhance the neighborhood's overall appearance and foster community pride.

# HOMELESS ENGAGEMENT

## HOMELESS ENGAGEMENT OCTOBER - DECEMBER (Q2 FY24/25)

- 250 encampments were posted and cleared
- 64 shopping carts were removed
- 123 individuals were sheltered
- 23 criminal citations were issued

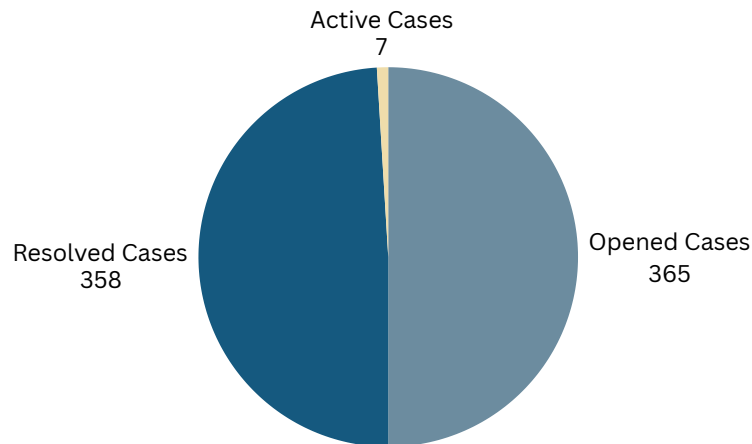
### MULTIPLE DIVISION ENFORCEMENT SWEEPS

During Quarter 2, the City conducted three focused area enforcement sweeps in collaboration with the PDMET Team, Sanitation crews, HET Team, and Animal Services. These efforts provided a continuous enforcement presence and implemented escalated actions, leading to a significant number of unhoused individuals accepting shelter. As a result, the overall number of unhoused individuals in Victorville was substantially reduced.



### HOMELESS ENGAGEMENT CASE STATS

During Q2, a total of 365 homeless encampment-related cases were opened. Our team successfully provided outreach services and resolved 358 homeless related cases. Seven (7) cases are pending required action from the property owners. Inspections have been scheduled accordingly to follow-up on compliance efforts.



# FY 24/25 Q2 HIGHLIGHTS

## QUARTERLY TRAINING

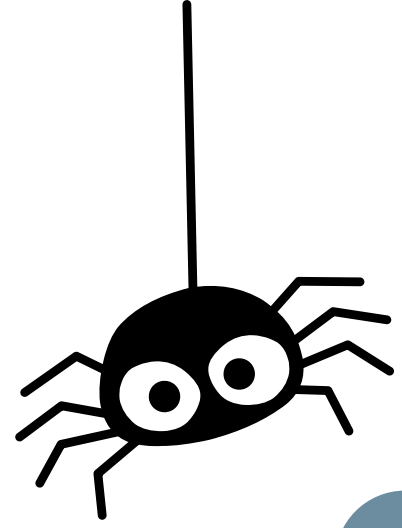
On November 7, 2024, a Department quarterly training session was conducted with the intent to unite the entire Code Compliance team including all Code Enforcement staff & Animal Services staff. The session included interactive training scenarios and covered a variety of important topics such as:

- Customer service
- Officer safety
- Legal updates
- Key procedures
- Fostered team bonding
- Collaboration between divisions
- Quality public interactions





# FY 24/25 Q2 HIGHLIGHTS



## HALLOWBOO

This year's Hallowboo event was a resounding success, highlighted by a Beetlejuice-themed section collaboratively constructed by Animal Services and Code staff. The public thoroughly enjoyed the intricate details of our section and the creativity of our costumes, which captured the spirit of the theme perfectly. Staff handed out candy to delighted attendees, and the event provided an excellent opportunity for team bonding and community engagement. Everyone had a fantastic time contributing to this memorable celebration!

